

TERMS AND CONDITION OF THE USAGE LIMIT SERVICE



1. General description of the service

The Usage Limit service ("Usage Limit") is a service provided by Telia Finland Oyj ("Telia").

Usage Limit monitors all invoiced use of a mobile subscription per one (1) invoicing period. The invoicing period is about one (1) month. The usage limit is selected from the options available in the service (€500, €1,000 or €1,500). The service sends an SMS to the subscription when 80% of the amount selected has been used. A second SMS is sent when the usage limit is reached. The SMS notifications

are sent irrespective of the time of day. On account of a delay in the monitoring of balance data, the SMS notifications are not quite up-to-date, as for example international use and premium-rate calls or text messages may be updated to the invoice with a delay. If the agreed usage limit is reached, outgoing traffic will be blocked. Also the usage included in the monthly charge of the subscription and calls to toll-free numbers will be blocked. Receiving calls and text messages in Finland and phoning the general emergency number 112 are allowed, however. The usage block is automatically removed when a new invoicing period begins.

2. Service restrictions

Usage Limit cannot be ordered for a prepaid card or for M2M subscriptions (i.e. machine-to-machine communications).

3. Changes to the service

Only the owner of the subscription can make changes to Usage Limit. The owner can change the euro limit selected, remove the service altogether or remove the usage block that is to be set on the subscription when a predefined euro limit is reached. The usage block can be removed

only by contacting the customer service. The service removal is completed within 24 hours from the removal.

If the usage limit has been reached and a usage block has been set on the subscription, outgoing traffic can be enabled only by removing the block. Raising or lowering the euro limit does not affect a usage block already set.

If the euro limit of the service is lowered in the middle of the invoicing period and the so-far accrued invoicing has not yet reached the new euro limit, the service will monitor the use based on the new usage limit.

If the euro limit of the service is lowered in the middle of the invoicing period and lowering the limit in the ongoing period would mean that the limit has been reached, the service will not monitor the use during the remainder of the invoicing period. The new limit will be applied as from the beginning of the next invoicing period.

When the euro limit of Usage Limit is raised, the limit is always applied as from the beginning of the next invoicing period.

4. Invoicing

Usage Limit does not have a connection or monthly charge. Telia may collect a charge according to the price list valid at any given time for removing the service or block.

The usage limit is per invoicing period. The monitoring starts within 24 hours after the service has been connected. Any charges generated earlier during the invoicing period are ignored by the monitoring service. The monitoring of the usage limit always starts from

the beginning when the invoicing period changes. All accrued use is invoiced to the ongoing invoicing period, and no charges are carried forward because the usage limit has been reached. Only costs related to potential international usage may transfer to the invoice of the next

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invoicing period because of the slow invoicing of international usage. Domestic calls, standard-rate SMSs and MMSs and surfing are usually updated to the balance monitoring service within an hour. Service orders that may be made by SMS or online are updated to the balance monitoring service with a delay of one (1) day. All international usage is updated with several days' delay, depending on the country.

5. Other terms and conditions

The customer is liable for all charges arising from the use of the subscription, including the charges exceeding the usage limit, insofar as they are attributable to the above described balance-monitoring delay or some other thing mentioned in these terms. When the ownership is changed, Usage Limit and any usage block set on the subscription are removed.

In addition to these terms and conditions, Usage Limit is governed by Telia's General Delivery Terms for Consumer Customers concerning Services valid at any given time.

Telia is entitled to amend these terms on the same conditions as it is entitled to amend Telia's General Delivery Terms for Consumer Customers concerning Services.