

Telia Yhteys price list



With Telia Yhteys subscriptions you can use your phone or tablet device without worries even when travelling. The monthly charge of your subscription includes usage in all EU/EEA countries. The subscription operates in the high-speed 4G or 5G network, and it always includes unlimited surfing in Finland. You can select a carefree package solution for calls and messages or pay for them according to use. The surf package and voice and message features of the Telia Yhteys mukaan kotimaa subscription are, exceptionally, available only in Finland. Please also check our topical special-price packages at telia.fi/yhteys (the site is in Finnish only).

Mobile phone subscriptions

Package	Estimated max. data speed	Data package	Calls	Messages	Price per mth
Rajaton Lite 5 M	5 Mbit/s	Unlimited data in Finland, EU/EEA 15 GB	€ 0,07/ starting min	€ 0,07/ msg	15,99 €
Rajaton 20 M	20 Mbit/s	Unlimited data in Finland, Nordics and Baltics*, EU/EEA 25 GB	unlimited	unlimited	26,99 €
Rajaton 200 M	200 Mbit/s	Unlimited data in Finland, Nordics and Baltics*, EU/EEA 30 GB	unlimited	unlimited	31,99 €
Rajaton 5G 300 M	300 Mbit/s	Unlimited data in Finland, Nordics and Baltics*, EU/EEA 32 GB	unlimited	unlimited	34,99 €
Rajaton 5G 450 M	450 Mbit/s	Unlimited data in Finland, Nordics and Baltics*, EU/EEA 41 GB	unlimited	unlimited	44,99 €
Rajaton 5G 1000 M	1000 Mbit/s	Unlimited data in Finland, Nordics and Baltics*, EU/EEA 45 GB	unlimited	unlimited	49,99 €

Any traffic exceeding the package costs 0,09 € per minute or part of minute, and corresponding messages cost 0,09 € each.

Mobile broadband subscriptions

Package	Estimated max. data speed	Internet	Calls	Messages	Price per mth
Yhteys mukaan laitteeseen	Download speed 0,256 Mbit/s, Upload speed 5 Mbit/s	Unlimited internet in Finland, EU/EEA 7 GB	€ 0,09/ starting min	€ 0,09/ msg	Price for a loyal customer € 3,99** Normal price € 6,99
Yhteys mukaan keskitäjälle 100 M	100 Mbit/s	Unlimited internet in Finland, EU/EEA 27 GB	€ 0,09/ starting min	€ 0,09/ msg	Price for a loyal customer € 19,99** Normal price € 27,99
Yhteys mukaan keskitäjälle 200 M	200 Mbit/s	Unlimited internet in Finland, Nordics and Baltics*, EU/EEA 27 GB	€ 0,09/ starting min	€ 0,09/ msg	Price for a loyal customer € 21,99** Normal price € 29,99
Yhteys mukaan 5G 300 M	300 Mbit/s	Unlimited internet in Finland, Nordics and Baltics*, EU/EEA 29 GB	€ 0,09/ starting min	€ 0,09/ msg	€ 31,99
Yhteys mukaan 5G 1000 M	1000 Mbit/s	Unlimited internet in Finland, Nordics and Baltics*, EU/EEA 41 GB	€ 0,09/ starting min	€ 0,09/ msg	€ 44,99
Yhteys mukaan kotimaa 50 M***	50 Mbit/s	Unlimited internet only in Finland	€ 0,09/ starting min	€ 0,09/ msg	€ 18,99

*Unlimited Internet for Finland, Sweden, Norway, Denmark, Estonia, Latvia and Lithuania.

**You are entitled to a permanently affordable loyal customer's price for the Yhteys mukaan subscription, if you also have Telia's telephone subscription or broadband (Telia Prepaid, Telia Dot and mobile broadband excluded). In other cases the price of the subscription is subject to the listed normal price indicated in the table.

***The Telia Yhteys mukaan kotimaa subscription cannot be used abroad.

Per-day pricing for online access in the EU/EEA

Surf packages include the volume of data indicated in the table in the EU/EEA countries.

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With Rajaton and Rajaton Lite subscriptions

Once the volume of data included in the monthly price of the surf package has been used, a charge of € 1/day will be applied. The per-day price is charged only for the days when the Internet connection is used. In the EU/EEA, the per-day price includes 1 GB of high-speed data per day, after which the data transmission rate falls to 128 kbps. The rate returns to normal at the beginning of the next day (Finnish time). The per-day price for data is charged as megabytes used, each at € 0.0022, until the € 1 charge per day has been reached.

With Yhteys mukaan subscriptions

Once the volume of data included in the monthly price of the surf package has been used, a charge of € 2/day will be applied. The per-day price is charged only for the days when the Internet connection is used. In the EU/EEA, the per-day price includes 2 GB of high-speed data per day, after which the data transmission rate falls to 128 kbps. The rate returns to normal at the beginning of the next day (Finnish time). The per-day price for data is charged as megabytes used, each at € 0.0022, until the € 2 charge per day has been reached.

Pricing of calls and messages

In addition to Finland, the pricing of calls and messages is valid in all EU/EEA countries. All call and text message prices are for normally priced Finnish phone numbers, not service or company numbers or other premium-rate numbers. The call pricing applies to calls and video calls. The message pricing applies to text messages and multimedia messages. You can call and text to Sweden, Norway, Denmark, Estonia, Latvia and Lithuania from Finland at domestic prices. Other international calls and texts from Finland according to the international price list.

Other prices of the Telia Yhteys subscription

Opening a new subscription or number transfer	€ 7,99
Change from an old Sonera or Tele Finland subscription	€ 7,99
Changing the Yhteys subscription	€ 7,99
Calls exceeding the package (per each starting min)	€ 0,09
Messages exceeding the package, each	€ 0,09
Mobile call charge (mcc) (per each starting min)	
• Yhteys Rajaton and Yhteys mukaan subscriptions	€ 0,17
• Yhteys Rajaton Lite subscriptions	€ 0,17
<small>In subscription agreements made before 15 August 2022, the mobile call charge (mcc) is €0.09/min with Yhteys Rajaton and Yhteys Mukaan subscriptions and €0.07/min with Yhteys Rajaton Lite subscriptions.</small>	
Messages from Finland to a foreign number inside the EU/EEA area, each	€ 0,09
Messages from Finland to a foreign number outside the EU/EEA area, each	€ 0,29
Calls and messages to chargeable numbers	Price of the service + mcc
<small>The price of the service is available in the third-party/service provider pricelist</small>	

Estimated max. data speed 5 Mbit/s

The speed range of incoming traffic is 0.1–5 Mbit/s in the 3G network and 1–5 Mbit/s in the 4G network.

Estimated max. data speed 20 Mbit/s

The speed range of incoming traffic is 0.4–20 Mbit/s in the 3G network, and 10–20 Mbit/s in the 4G network.

Estimated max. data speed 50 Mbit/s

The speed range of incoming traffic is 0.4–40 Mbit/s in the 3G network, and 10–50 Mbit/s in the 4G network.

Estimated max. data speed 100 Mbit/s

The speed range of incoming traffic is 0.4–40 Mbit/s in the 3G network, and 10–100 Mbit/s in the 4G network.

Estimated max. data speed 200 Mbit/s

The speed range of incoming traffic is 0.4–40 Mbit/s in the 3G network and 10–200 Mbit/s in the 4G network.

Estimated max. data speed 300 Mbit/s

The speed range of incoming traffic is 0.4–40 Mbit/s in the 3G network, and 10–300 Mbit/s in the 4G network, and 10–300 Mbit/s in the 5G network.

Estimated max. data speed 450 Mbit/s

The speed range of incoming traffic is 0.4–40 Mbit/s in the 3G network, and 10–450 Mbit/s in the 4G network, and 10–450 Mbit/s in the 5G network.

Estimated max. data speed 1000 Mbit/s

The speed range of incoming traffic is 0.4–40 Mbit/s in the 3G network, and 10–450 Mbit/s in the 4G network, and 10–1000 Mbit/s in the 5G network.

Estimated max. data speed Yhteys Mukaan Laitteeseen

The speed range of incoming traffic is 0.1–0.256 Mbit/s in the 3G network and 0.1–0.256 Mbit/s in the 4G network. The speed range of outgoing traffic is 0.1–4 Mbit/s in the 3G network and 1–5 Mbit/s in the 4G network.

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Other messaging services

Exchange of SIM card

- Card exchange/subscription € 7,00

Change of ownership of a subscription

- Change of ownership of a subscription € 7,99

Change of subscription number

- Change of subscription number € 5,00

Number reservation

- Number reservation charge € 10,00

Reactivation of a deactivated subscription

Automated reactivation of a subscription

deactivated due to an invoice € 15,00

Reactivation charge of a subscription

deactivated due to customer request € 15,00

- through self-service € 7,50

Quick reactivation of a deactivated

subscription € 39,00

Voice Mail

Activation charge € 5,00

Monthly charge € 1,50

Calls to Voice Mail number / min

- from Telia mobile subscriptions € 0,17

Calls to Voice Mail are subject to a minute-based call charge for each minute or part of minute.

If you are using a call package, calls to Voice Mail are included in the package in Finland and EU/EEA countries.

Telia consumer customers are not charged the international charge on messages left in their Voice Mail when they are abroad. However, calls to the Voice Mail number from abroad to listen to messages are subject to the standard international call charges.

Mobile Certificate

- Monthly charge € 0,00
- SIM card exchange charge € 7,00
- Activation charge € 0,00

The Mobile Certificate is a free-of-charge additional service of a mobile subscription. The use of the Mobile Certificate abroad is charged in accordance with the foreign SMS price list. In practice, when using the Mobile Certificate, there is one incoming message and there are 1 to 3 outgoing messages.

Fax

Activation charge € 1,93

- through self-service € 0,00

Outgoing fax calls are subject to a mobile call charge according to the subscription type.

Search and directory services

Telia 0200 1000 Directory Service

By calling

- € 2,50/call + € 0,67/10 s + mcc/lnc
- The call charge includes connecting the call and sending the details by text message. When the call has been connected, the normal call rates are applied. If your call is put through to a premium-rate company or service number, the applicable charge for that number applies to the connected call.

By sending a text message

- € 2,00 / search

Vehicle register search

- By calling: € 2,50/call + € 0,67/10 s + mcc/lnc
- The details of a maximum of three vehicles can be disclosed during one call. The price of searches is added to the price of the call.
- By sending a text message: € 2,00 / search
- An additional search: Owner information € 2,00 / search, technical information € 3,00 / search
- Data source: Traficom (The Finnish Transport and Communications Agency) data for vehicles.

Call forwarding

When you activate call forwarding from your phone, the activation is free of charge. Call forwarding/transfer activated through Telia € 8,03

Call charges

- Call forwarding in Finland to a Telia mobile phone subscription or a fixed-line subscription is free of charge.
- Call forwarding to mobile phone subscriptions of other operators: the call forwarder pays the call charge between their own subscription and the subscription receiving the call for the call made in accordance to their subscription type
- Call forwarding from Finland to a Telia subscription abroad: forwarding is free of charge to the forwarder. Recipient pays the reception charge.
- Call forwarding from Finland to a number abroad: the forwarder is charged the same price for the

forwarded call as when making an international call to the country in question according to Telia's 990 price list.

- Call forwarding from abroad to Finland: unconditional call forwarding to another Telia mobile phone subscription/your own Voice Mail is free of charge to the forwarder. Conditional call forwarding costs the reception charge and the call charge to Finland of the operator in question in accordance with the roaming price list.
- Call forwarding from abroad to abroad: the person making an unconditional call forwarding is charged the Telia 990 call price to the country into which the forwarding was done. Conditional call forwarding costs the reception charge and the call charge of the operator in question in accordance with the roaming price list.

Calls to customer service

- Customer service mcc/lnc
- Sales service mcc/lnc
- Telia Helppi € 2,50/call + € 2,50/starting minute + mcc/lnc; queuing is subject to mcc/lnc

Telia Yhteys Multi

Activation charge € 5,00

Monthly charge

- Multi € 7,90
- Multi+ € 14,90
- Multi+ 5G € 29,90/month (incl. Multi+ € 14,90/month and 5G-supplementary service € 15,00/month)

5G kokeilu

Activation charge € 5,00 / 14 days

Telia Kamu

- Activation charge € 0,00
- Monthly charge € 1,00/Friend number – Subsequent number changes € 1,00/connected number
- Subsequent number changes through self-service € 1,00/connected number

Balance and payment services

Balance Watch

- Activation charge € 0,00
- Monthly charge € 0,00

Balance Enquiry

- By SMS € 0,15
- From customer service/enquiry € 0,91

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- On the Internet and via the mobile phone's browser € 0,00

Usage limit

- Activation charge € 0,00
- Monthly charge € 0,00
- Lifting of service barring and changes to the service € 0,00

Call itemisation

- One-time call itemisation € 0,00
- Charge for activating continuous call itemisation € 0,00
 - through self-service € 0,00
- Invoicing surcharge for call itemisation € 0,00

Payer's itemisation

- Activation charge € 15,00

Paper invoice

- Delivery charge for paper invoice € 4,90/invoice

Electronic invoice

- Electronic invoice € 0,00
- Usage on the Internet and via the mobile phone's browser (my Pages) € 0,00

Extension on an invoice

- Payment agreement through self-service € 5,00 / payment agreement
- On the Internet and via the mobile phone's browser € 0,00
- Payment agreement through Customer Service € 10,00/payment agreements

Invoice details via SMS

Invoice details automatically to your mobile phone

- Activation charge € 5,00
- through self-service € 0,00

If the mobile phone invoice is sent only electronically, no activation charge is collected.

Retrieving payment information for

- an invoice via SMS from the number 15400 € 0,17/search

Top-up voucher

Balance topped up with a voucher lowers the following phone bill or can be used in a Telia Prepaid and Telia Kauppa subscriptions for calls, text messages and surfing. You can either top up talk time on the Internet or get a top-up voucher at an R-Kiosk or Telia Kauppa outlet.

- Top-up voucher options € 10, € 20, € 30, € 40 and € 50

- When topping up over the Internet € 10, € 20, € 30, € 40 and € 50
- Electronic Top-up Voucher (at an R-kiosk) € 10, € 15, € 20, € 30 and € 50
- Printed Top-up Voucher € 20,00

Other charges

- Early termination charge for fixed-term contract € 50,00

If fixed-term contract Telia Equipment Agreement is terminated, in addition we invoice for the remaining charges for a bundle invoice

Customer service service charges

- Ordering an account statement € 15,00
- Proof of payment of invoice € 15,00
- Change of payer € 10,00
- Paper invoice, one-time charge/invoice € 19,00
- IMEI block € 15,00

Content services of service providers see the price list of the service provider

Search word for Telia service text messages

- List €/search € 0,14
- Instruction message/message €0,14

Change of number inquiry information/subscription € 10,00

PUK code from the customer service € 10,00

- As self-service from Minun Telia € 0,00
- through self-service by calling the customer service number 020 690 400 mcc/lnc

Extract from the register of personal data under-going process

- First order € 0,00
- New order within 6 months € 25,00/each

Invoicing surcharge for invoices

- sent abroad €/invoice € 19,00
- Copy of an invoice already sent €/invoice € 3,90
- Payment reminder (excl. tax € 5,00

Plus potential other collection costs

Payment agreement

- €10.00 through customer care
- €5.00 as self-service (at telia.fi/laskuarkisto)

Change to invoicing period € 10,00

An annual penalty interest is charged on late payments as of the invoice due date. The annual penal interest according to the Interest Act is the plus 7 percent.

The length of the invoicing period is one month. The first invoicing period of the

subscription may be shorter and will be charged per day. The share of any unused calls and/monthly charge/packages will not be reimbursed lasting less than one month, one monthly charge is collected. The charge for a customer relationship lasting less than one month is calculated per day. No invoice is sent during the invoicing month, if the total of a paper invoice is less than € 20 or the total of an electronic invoice is less than € 10. In such cases, the amount is carried over to the next month's invoice.

Call packages are charged by the second. In subscriptions charged by the minute, calls are charged for each beginning minute. Minutes exceeding a call package are always charged by the minute for each beginning minute.

Telia Turvapaketti

- for 25 devices 6,90 €/month
- Additional information:
telia.fi/turvapaketti

Barring functions and other restrictions

- Activation charge € 0,00
- Change charge € 10,00
- Through self-service € 0,00
- Barring of outgoing and/or incoming text messages
- Barring of outgoing calls and text messages while abroad
- Barring of the use of foreign networks
- Barring of data transfer while abroad
- Barring of multimedia messages
- Barring of Internet traffic
- Entertainment, information, service and adult-entertainment number bar
- Entertainment, information, service and adult-entertainment message bar
- Calling line identification restriction
- Barring of outgoing and incoming text messages in foreign networks

International calls

When calling to abroad, Telia subscription customers will be charged an international call charge according to 990 pricing without a mobile phone fee. Customers of other operators placing calls with the 990 prefix will be charged the mobile call charge according to their subscription type and the international call charge according to the international call charge price list is available at telia.fi/asiakastuki/hinnastot/soittaminen-ulkomaille.

The mobile call charge is the same as the call calls to abroad, the international call charge of the selected operator and the

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mobile call charge valid at that time will be charged.

By selecting the international prefix 00 or + (from a mobile phone) without a carrier ID, the calls are automatically routed to the 990 network.

The subscription also includes normal-rate calls and messages from Finland to Sweden, Norway, Denmark, Estonia, Latvia and Lithuania (not to service numbers or premium numbers. Please note that the pricing for these countries applies only when using the following international prefixes: +, 00 or 990.

Mobile phone abroad

Calls and text messages abroad

The Yhteys subscriptions work in the EU/EEA area at domestic prices. The limitations related to data use are presented in the table of the price list. Receiving text messages is free of charge everywhere in the world.

In the EU/EEA area (price categories 1 and 2) the minimum charge for calls placed to Finland, the country of stay or other EU/EEA countries is the charge for 30 sec. After this, a per-second charge is applied. In price categories 2B, 3, 4 and 5, calls are charged per 30 seconds. Receiving calls in the EU/EEA area is free of charge, whereas in price categories 2B, 3, 4 and 5, calls are charged per 30 seconds.

The prices apply to normal-rate calls and messages, not to premium-rate calls or messages such as calls to service numbers. Multimedia messages are charged according to the volume of data transmitted and the data transmission charges.

Please note that abroad, the price for calling to local service numbers may vary from operator to operator, even when calling to the same service number, and calls are charged according to the price list provided to Telia by the local operator. In addition,

service numbers that are offered free of charge to locals are not necessarily free of charge for Telia's customers.

VoLTE (4G) calls from abroad to premium-rate numbers

A service charge €/min will be charged for VoLTE calls made from abroad to Finnish service numbers, in accordance with the Service number, as is the case when calling from Finland, and a call fee €/min to Finland will be charged according to the price group of the country of visit.

A service charge €/min will be charged for VoLTE calls made from abroad to satellite numbers, in accordance with the satellite area code, as is the case when calling from Finland, and a call fee €/min to Finland will be charged according to the price group of the country of visit.

Call charge cycles according to the price list.

Call and message prices in the different price categories

Price group	Calls to Finland, to the country of stay, or to countries in price groups 1 or 2, €/min	Calls to countries in price groups 2B–5: €/min	Reception of calls €/min	Sending of SMS €/msg
1 & 2	Domestic price*	1,62	Free of charge	Domestic price*
2B	0,069	1,62	0,012	0,099
3	0,86	2,99	0,26	0,29
4	2,49	2,99	1,79	0,29
5	2,49	2,99	1,79	0,29

*Calls and messages are charged for in the same way as for package in Finland or according to usage. Calls exceeding the package are also priced as in Finland.

Pricing of surfing in the different price categories

Price group	Price for data	Additional package for the day
1 & 2	Domestic price. See additional information from the subscription-specific price list	-
2B	0,0036 €/MB (3,72 €/GB)	-
3	Charge per day 7,99 €/300 MB** Usage below the per-day charge 0,2480 €/MB	€ 7,99 /300 MB**
4	Charge per day 12,99 €/300 MB** Usage below the per-day charge 0,99 €/MB	€ 12,99 /300 MB**
5	12,49 €/MB	-

**The charge per day applies from midnight to midnight Finnish time. Extra packages are available until the end of the day Finnish time.

Data transfer in the EU/EEA area (price category 1 and 2) Yhteys subscriptions include data transfer in the EU/EEA area. See more in the subscription-specific price list.

Data transfer in price category 2B countries In the countries of price category 2B, data transmission costs 0,0036 €/MB (3,72 €/GB), and the charged unit is 1 kB.

Data transfer in price category 3 countries Price group 3 countries are subject to charge per day. Data transfer costs €0.2480 per MB

until the per-day charge is reached during calendar day. The charging interval is 1 kB.

Once the daily quota has been reached, you can order additional packages. Additional packages are charged for in full when they are ordered. The additional package remains valid until the end of the day (Finnish time).

Data transfer in price category 4 countries A charge per day is applied in the countries of price category 4. Data transmission costs €0.99/MB until the per-day charge is reached during a calendar day (from midnight to

midnight Finnish time). The charged unit is 50 kB.

Once the daily volume has been reached, you can order extra packages. Extra packages are charged for in full when they are ordered. The extra package remains valid until the end of the day (Finnish time).

Data transfer in price category 5 countries In the countries of price category 5, data transmission costs €12.49/MB, and the charged unit is 50 kB.

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Price category 1: Denmark, Estonia, Latvia, Lithuania, Norway, Sweden

Price category 2: Austria, Belgium, Bulgaria, Canary Islands (Spain), Croatia, Cyprus, Czech Republic, France, French Guiana, Germany, Greece, Guadeloupe, Hungary, Iceland, Ireland, Italy incl. San Marino and the Vatican, Liechtenstein, Luxembourg, Madeira (Portugal), Malta, Martinique, Mayotte, Netherlands, Poland, Portugal, Réunion, Romania, Saint-Barthélemy (France), Saint-Martin (France), Slovakia, Slovenia, Spain

Price category 2B: Gibraltar, Guernsey (Great Britain), Isle of Man (Great Britain), Jersey (Great Britain), Great Britain incl. Northern Ireland

Price category 3: Albania, Andorra, Armenia, Belarus, Bosnia and Herzegovina, Faeroe Islands, Georgia, Greenland, Monaco, Montenegro, North Macedonia, Northern

Cyprus, Russia, Serbia, Switzerland, Thailand, Turkey, Ukraine

Price category 4: Argentina, Australia, Bahrain, Brazil, Brunei, Cabo Verde, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, El Salvador, Ethiopia, Gambia, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Jordan, Kuwait, Macau, Malaysia, Mexico, Morocco, Myanmar, Nepal, New Zealand, Nicaragua, Oman, Panama, Peru, Philippines, Puerto Rico, Qatar, Saudi Arabia, Singapore, South Africa, South Korea, Sri Lanka, Taiwan, Tunisia, United Arab Emirates, United States, Uruguay, Vietnam

Price category 5: Afghanistan, Airplanes, Algeria, Angola, Anguilla, Antigua and Barbuda, Aruba, Azerbaijan, Bahamas, Bangladesh, Barbados, Belize, Bermuda, Bhutan, Bolivia, Bonaire, Sint Eustatius and Saba, Botswana, British Virgin Islands, Burkina Faso, Burundi, Cambodia, Cameroon, Cayman

Islands, Central African Republic, Chad, Cote d'Ivoire, Cruise Ships, Cuba, Curaçao, Democratic Republic of the Congo, Djibouti, Dominica, Equatorial Guinea, Eswatini, Falkland Islands, Fiji, French Polynesia, Gabon, Ghana, Grenada, Guinea, Guinea-Bissau, Guyana, Haiti, Iran, Iraq, Jamaica, Kazakhstan, Kenya, Kosovo, Kyrgyzstan, Laos, Lebanon, Liberia, Libya, Madagascar, Malawi, Maldives Islands, Mali, Mauritania, Mauritius, Moldova, Mongolia, Montserrat, Mozambique, Namibia, Nauru, New Caledonia, Niger, Nigeria, Pakistan, Palestine, Papua New Guinea, Paraguay, Rwanda, Saint Kitts and Nevis, Saint Lucia, Saint Vincent and the Grenadines, Samoa, Senegal, Seychelles, Sierra Leone, Sint Maarten (Netherlands), Sudan, Suriname, Syria, Tajikistan, Tanzania, Togo, Tonga, Trinidad and Tobago, Turkmenistan, Turks and Caicos Islands, Uganda, United States Virgin Islands, Uzbekistan, Venezuela, Yemen, Zambia, Zimbabwe