

TELIA TV PRICE LIST



Available services depend on the technology used.

Price in euros, VAT 24%

Telia TV service charges and other general fees

Recording service	€6.50/month
Channel packages and programme libraries (Ohjelmakirjasto), for details see channel maps	from €2.94
Movie rentals, prices are listed in the Telia TV user interface	from €2.90
Changing the password for the Telia TV account	€0.00
Changing the PIN code	€0.00
Changing owner	€10.00
Changing user	€0.00
Telia TV app: Download the free app and pay only for the content you order	€0.00
Activating a closed Telia TV account	€10.00

Price list of Telia TV set-top-box and Telia TV set-top-box with broadband services

Telia TV set-top-box monthly charge	€13.90
Service and device delivery fee	€30.00

Price list of Telia TV set-top-box and Telia TV set-top-box with broadband devices

Replacement of a broken or lost set-top-box	€99.00
Replacement of a broken or lost service router	€99.00
Replacement of a broken or lost digital set-top-box with a hard disk	€199.00
Replacement of remote controls (models Arris 5305 and Arris 4302)	€29.00
Replacement of remote controls (other models)	€19.00
Replacement of a power source	€19.00
Hard disk for the Telia TV set-top-box with broadband service (compatible with models 4302 and 5305)	€120.00

Subscription price list for the Telia TV set-top-box with broadband service

Transfer of subscription	€0.00
Transfer of subscription is free of charge once a year when moving homes.	
<ul style="list-style-type: none"> Transfer of subscription more than once a year Does not apply to the Telia Laajakaista Langaton subscription. 	€10.00
Change of subscription type	€0.00
<ul style="list-style-type: none"> Note! The price applies to changes between fixed broadband subscriptions (ADSL/Fibre/Cable). 	
Data transmission rate upgrade	€0.00
Data transmission rate downgrade	€15.00
Basic charge while subscription is closed	€19.00
A subscription may be closed once in a calendar year, 1 to 3 months at a time. Does not apply to fixed-term agreements.	
Reopening a closed subscription	€19.00
Charged when a closed subscription is reopened automatically.	
Quick reopening of a closed subscription	€39.00
Charged when a closed subscription is reopened without delay.	
Subscription opening charge	€129.00

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Price list for Cable TV services

Cable card delivery charge	€12.00
Cable card monthly charge	€5.50/month
Billing period 6 months, total price for the billing period €33. Parallel card €1.75/month	
Replacement of a Cable card	€20.00
Reopening of a closed Cable card	€15.00
Rent for Cable card reader (Clv1 module)	€4.99/month
Cl+ Cable card reader	€69.00
Connecting the Cable TV subscription	€139.00
Price does not include possible construction costs.	
Reconnecting the Cable TV subscription	€139.00
Basic Cable TV charge for detached homes	normally €13.65/month
Basic Cable TV charge for semi-detached homes	€24.90/month
Basic Cable TV charge for housing companies, according to quote	
Change of ownership of the Cable TV service	€10.00

General charges

Telia Helppi support service	
Service call charge €2.50/call + €2.50/minute + Inc/mcc. Read more about the service at telia.fi/helppi	
Customer service call charges	Inc/mcc
Extract of processed personal data	
• First request	€0.00
• New request within 6 months	€25.00 per request
House call by a technician, subject to a charge	€99.89
Charged from the end user, if the delivery check or troubleshooting shows that the fault is in the end user's equipment or internal network.	
Customer service processing charge	€15.00
Paper invoice sent by mail	€4.90/invoice
Paper invoice sent by mail to customers with only a Cable TV basic subscription	€0.00/invoice
Payment agreement for an invoice	€10.00
• As a self-service €5.00	
Payment reminder (tax exempt)	€5.00
(Plus potential other collection costs.)	
Changing the payer	€10.00
• As a self-service €0.00	
Invoice copy from customer service	€4.90/invoice
Change of invoicing group	€10.00
Change of invoicing period	€10.00

After the fixed period, the agreement continues valid until further notice.

The information is based on information valid in 5/2022. The price list is valid until further notice. The prices include the prevailing value added tax. Current prices are stated in the order confirmation and at telia.fi. Telia Finland Oyj reserves the right to change its price-lists.