

TELIA TURVAPAKETTI SERVICE DESCRIPTION



This service description tells you what your service contains. The service description is part of your Telia Turvapaketti agreement.

Turvapaketti is a service designed for Telia Finland Oyj's ("Telia") consumer customers, and it protects your phone, tablet or computer from viruses and malware. It prevents malicious sites from launching and helps you make sure your children are safe online. An antitheft feature helps you locate, lock or wipe your phone or tablet.

General description

Turvapaketti is designed to protect your smartphone, tablet or computer. You can use it with an application downloaded to your device. Log in to Omat Sivut (My Pages) at telia.fi to manage your Turvapaketti subscription and installed devices, to prevent harmful content in your child's phone and set time limits for phone use. You can also locate a lost or stolen phone.

The virus and malware databases will be updated automatically as long as you are connected. Potential data costs related to the application download and updates will be invoiced according to the price list of the subscription. Telia attends to the invoicing and customer service. You yourself are responsible for downloading and installing the application.

Turvapaketti must be installed in all devices to be protected. Once your order has been processed, you will receive a set-up message that will allow you to install the program. You may need your Telia ID during installation or activation. You can download the software to the device to be protected by clicking the link installation in the message. You will also receive a message whenever you update your order. The application is based on the Safe product by F-Secure.

Restrictions

The service is not available for Symbian or Windows Phone devices. In Apple iOS devices, the service features can be used only in a separate browser included in Turvapaketti. The number of devices where Turvapaketti Premium can be installed is limited to 25. You can check the remaining number of devices at any time on the Turvapaketti management page. Just log in to Omat Sivut (My Pages) at telia.fi.

Invoicing

The service is subject to the charges indicated in the price list valid at any given time. The invoicing period is one (1) month, and the monthly charges can be invoiced in arrears. The invoicing begins on the day following the conclusion of the agreement and ends as the period of notice ends.

Cancellation right and termination

If you have ordered the service by phone or online, you can cancel the order by contacting Telia's customer service within 14 days from the reception of the order confirmation and service description. In such a case, you will be refunded any monthly charge you may have paid for the service in advance, but you will not be refunded any costs arisen from the use of the service.

The service agreement is valid until further notice. The customer's period of notice is two weeks. The notice of termination can be submitted to Telia Customer Service or online at telia.fi.

Other terms and conditions

In addition to potential terms and restrictions included in the order confirmation and this service description, the service is also subject to Telia's General Delivery Terms for Consumer/Business Customers concerning Services.