

TELIA FRIEND SERVICE DESCRIPTION



This service description tells you what your service contains. The service description is part of your Telia Friend agreement.

General description

Telia Friend is a service for Telia Finland Oyj's ("Telia") consumer customers, allowing you to make calls and send text messages without restrictions to selected Telia subscriptions and to one subscription of another domestic telecom operator at a fixed monthly charge. The other operator's subscription may be a mobile or fixed-line subscription. The calls and message you receive will be priced according to a price list valid at any given time.

Restrictions

You can connect 1–6 numbers to the service.

Invoicing

The service is subject to the charges indicated in the price list valid at any given time. The charges are invoiced on the invoice of the subscription with which the service has been ordered.

When the service agreement on the invoiced subscription is terminated, the agreement on the Friend service will also be terminated automatically.

If the service agreement on a subscription connected to the service is terminated or if the subscription is transferred to another operator, the subscription will be automatically removed from the Friend service, and calls made and text messages sent to this subscription will be, from then on, subject to the charges indicated in a price list valid at any given time. You will be notified by a text message when a subscription is removed from the service.

Calls and text messages not included in the monthly charge of the service are subject to the charges indicated in a price list valid at any given time. Calls made and text messages sent from abroad to a subscription connected to the Friend service are subject to the charges indicated in a price list valid at any given time. Friend calls received on a mobile phone abroad are subject to a reception charge according to a price list valid at any given time.

Other supplementary services

You can make Friend calls and send text messages even if they exceed the limit of your Balance Agreement service. A subscription with the Friend service cannot have the Telia Home Call service activated at the same time.

If the Multi-SIM service is in use, the calls made with the parallel card will also be included in the monthly charge of the service.

Voice mail calls are not included in the monthly charge of the service.

If call forwarding to another subscription has been activated in a number connected to the Friend service, the subscriber who has activated the call forwarding function will be invoiced a charge, specific for a subscription type, in accordance with a call forwarding price list.

Other terms and conditions

Telia has the right to change this service description. With regard to matters not mentioned in this service description, Telia's General Delivery Terms for Consumer Customers concerning Services, valid at any given time, will be applied.