

Wholesale supplementary services

This price list concerns charges for supplementary services available for Telia Wholesale products. Supplementary services are available to Telia's Networking solutions as Subscriber lines and Broadband services (called later as Access services both together) as well as Capacity services.

1 Express delivery

Access products	Price	Note
Express delivery Access products	2*standard OTC	
Other Networking products		
Express delivery other Networking products	800€/delivery	Additional fee on top of standard OTC

2 Cancellation of order

Access products	Price	Note
Cancellation of order after order confirmation	0,5* OTC	
Cancellation of order after ready for service confirmation	Normal termination terms	
Other Networking products		
Cancellation of order after order confirmation, no customer driven investments	800€	
Cancellation of order after order confirmation, customer driven investments occurred	Actual cost realized, minimum 1000€	
Cancellation of order after ready for service confirmation	Normal termination terms	

3 Change of order

Access products	Price	Note
Change of order after order confirmation	1,5* OTC	
Change or survey of information from data base after service delivery is completed	20€/each	
Change of order after ready for service notification (=change order)	Per request	

Company information

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Price list Public

Date
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Identifier
TS2021029721

Page
2 (3)
Version
1.0

Other Networking products

Change of service parameters during the delivery	85€/each	
Change of delivery that requires an extra site visit	250€/each	
Change of order after ready for service notification (=change order)	Per request	

4 Unnecessary technician visit

Access products	Price	Note
Unnecessary technician site visit, domestic	220€/each	
Fault clearance on field by customer request	As per actual realized expertise service	
Other Networking products		
Unnecessary technician site visit, domestic		
-working days 7:30-18:00	350€/each	
-other times	700€/each	
Unnecessary technician site visit, abroad	700€/each	
Fault clearance on field by customer request	As per actual realized expertise service	

5 Accelerated fault clearance

Access products	Price	Note
Accelerated fault clearance, start of the service		Only available for products, which do not have SLA as option.
-working days 7:30-18:00	570€/each	
-other times	820€/each	
Accelerated fault clearance performed remotely 24/7	320€/each	
Travelling expenses		According actuals

6 Other charges

Access products	Price	Note
Connection to wall socket (as part of actual service delivery)	40€	
Route information (requires a separate service agreement)	35€/each	



Price list Public

Date
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Page
3 (3)
Version
1.0

7 In-house networks

Other Networking products	Price	Note
Site survey for in-house network	250€/each	
Construction of in-house network (working days 8:00-16:00)	90€/hour	Invoicing according actual realized work done
Construction of in-house network/materials		According actuals
Travelling expenses		According actuals

8 Wholesale Technical Services expertise services

Expertise service	Price	Note
Expertise service offered by WTS personel for extended fault clearance, configuration or any other specific consultation related to customer's service	215€/hour	Invoicing according actual realized work done per each ½ hour or per separate agreement
Working days 8:00-16:00	322€/hour	
Working days 16:00-20:00	430€/hour	
Working days 20:00-08:00	645€/hour	
Weekends and public holidays		

9 Route map delivery

Service definition	Price	Note
Route map delivery per customer request -route map availability is related to underlying service and shall be confirmed separately	95€/route	

Prices, VAT, term of payment and penalty interest

The prices do not include VAT. The VAT applied is the VAT rate valid at any given time and it is added to the prices. The prices given in service-specific price lists are valid until further notice. Telia Finland Oyj reserves the right to change the prices. The term of payment is fourteen (14) days from the date of invoice. The penal interest is the valid interest for late payment specified in section 4a, paragraph 1 of the Finnish Interest Act.

