



Schedules of Telia Service Numbers on public holidays 12/2024 – 12/2025

Company _____
Contact name _____
Name and tel. _____
Servicenumber _____

		Weekday	Default schedule	Exception from the default
Independence Day	6.12.2024	Friday	Sunday	_____
Christmas Eve	24.12.2024	Tuesday	Sunday	_____
Christmas Day	25.12.2024	Wednesday	Sunday	_____
2. Christmas Day	26.12.2024	Thursday	Sunday	_____
New Year's Day	1.1.2025	Wednesday	Sunday	_____
Epiphany	6.1.2025	Monday	Sunday	_____
Good Friday	18.4.2025	Friday	Sunday	_____
2. Easter Day	21.4.2025	Monday	Sunday	_____
Labor day	1.5.2025	Thursday	Sunday	_____
Ascension	29.5.2025	Thursday	Sunday	_____
Midsummer's Eve	20.6.2025	Friday	Sunday	_____
Midsummer's Day	21.6.2025	Saturday	Sunday	_____
All Saints' Day	1.11.2025	Saturday	Sunday	_____
Independence Day	6.12.2025	Saturday	Sunday	_____
Christmas Eve	24.12.2025	Wednesday	Sunday	_____
Christmas Day	25.12.2025	Thursday	Sunday	_____
2. Christmas Day	26.12.2025	Friday	Sunday	_____

Default schedule – The column indicates how calls are routed on each special day. By default, on a public holiday, calls are routed, as they are routed on Sundays.

Change requests:

- If you want calls to be directed differently from what is suggested, please write in the **"Exception from the default"** column.
- the day or times of the week you want. E.g. If you wish calls to be directed on Maundy Thursday as is the case on Sundays, please write to them. Sunday or e.g. Sunday. 8 a.m. to 12 noon to xxxxxx and at other times to yyyyyy.
- Also fill in the fields for company, submitter and service number to which your request for guidance relates.
- Return the form through Telia's e-service for corporate customers, log in to the service: <https://www.telia.fi/tili/login>

Business listings

TELIA FINLAND OYJ | PASILA ASEMA-AUKIO 1, 00520 HELSINKI. DOMICILE: HELSINKI | BUSINESS ID 1475607-9, VAT REK 1475607-9