

TELIA YHTEYS PRICE LIST



With Telia Yhteys subscriptions you can use your phone or tablet device without worries even when travelling. The monthly charge of your subscription includes usage in all EU/EEA countries. The subscription operates in the high-speed 4G network, and it always includes unlimited surfing in Finland. You can select a carefree package solution for calls and messages or pay for them according to use. Please also check our topical special-price packages at telia.fi/yhteys (the site is in Finnish only)

Subscription packages

Unlimited data in Finland					
Package	Estimated max. data speed	Data package in EU/EEA countries	Calls	Messages	Price per mth
Rajaton Lite 0,2 M	0,256 Mbit/s	3 GB	0,07 €/starting min	0,07 €/msg	7,90 €
Rajaton Lite 100 M	100 Mbit/s	10 GB	0,07 €/starting min	0,07 €/msg	24,90 €
Rajaton 0,2 M	0,256 Mbit/s	8 GB	unlimited	unlimited	21,90 €

In addition to Finland, the pricing is valid in all EU/EEA countries. Unlimited domestic surf packages include the volume of data indicated in the table in the EU/EEA countries.

Unlimited data in Finland, Nordics ja Baltics*					
Package	Estimated max. data speed	Data package in EU/EEA countries	Calls	Messages	Price per mth
Rajaton 2 M	2 Mbit/s	8 GB	250 min	250 st	19,90 €
Rajaton 20 M	20 Mbit/s	10 GB	250 min	250 st	24,90 €
Rajaton 100 M	100 Mbit/s	12 GB	1200 min	1200 st	29,90 €
Rajaton 200 M	200 Mbit/s	15 GB	unlimited	unlimited	32,90 €
Rajaton 450 M	450 Mbit/s	20 GB	unlimited	unlimited	44,90 €

Any traffic exceeding the package costs 0,09 € per minute or part of minute, and corresponding messages cost 0,09 € each. In addition to Finland, the pricing of calls and messages is valid in all EU/EEA countries. Unlimited domestic, Nordic and Baltic surf packages include the volume of data indicated in the table in other EU/EEA countries.*Unlimited surfing applies to the following countries: Finland, Sweden, Norway, Denmark, Estonia, Latvia and Lithuania.

Charge per day for data in EU/EEA countries

Once the volume of data included in the monthly price of the surf package has been used, a charge of 1 €/day will be applied. The per-day price is charged only for the days when the Internet connection is used. In the EU/EEA area, the per-day price includes 400 MB of high-speed data per day, after which the data transmission rate falls to 128 kbit/s. The rate returns to normal at the beginning of the next day (Finnish time). The per-day price for data is charged by the megabyte at 0,0055 €/MB until the 1 € charge per day has been reached.

Yhteys mukaan for loyal customers

Unlimited data in Finland					
Package	Estimated max. data speed	Data package in EU/EEA countries	Calls	Messages	Price per mth
Yhteys mukaan for loyal customers	100 Mbit/s	10 GB	0,09 €/starting min	0,09 €/msg	18,90 €**

**You are entitled to a permanently affordable loyal customer's price for the Yhteys mukaan subscription, if you also have Telia's telephone subscription or broadband (Telia Prepaid, Telia DOT and mobile broadband excluded). For customers other than loyal customers, the price of the Yhteys mukaan subscription is 29,90 €/month.

In addition to Finland, the pricing of calls and messages is valid in all EU/EEA countries. Unlimited domestic surf packages include the volume of data indicated in the table in other EU/EEA countries.

Charge per day for data in EU/EEA countries

Once the volume of data included in the monthly price of the surf package has been used, a charge of 2 €/day will be applied. The per-day price is charged only for the days when the Internet connection is used. In the EU/EEA area, the per-day price includes 800 MB of high-speed data per day, after which the data transmission rate falls to 128 kbit/s. The rate returns to normal at the beginning of the next day (Finnish time). The per-day price for data is charged by the megabyte at 0,0055 €/MB until the 2 € charge per day has been reached.

All call and text message prices are for normally priced Finnish phone numbers, not service or company numbers or other premium-rate numbers. The call pricing applies to calls and video calls. The message pricing applies to text messages and multimedia messages. You can call to Sweden, Norway, Denmark, Estonia, Latvia and Lithuania from Finland at domestic prices. Other international calls from Finland according to the international call price-list.

Other prices of the Telia Yhteys subscription

Opening a new subscription or number transfer	€ 5,00
• Through self-service	€ 3,00
Change from an old Sonera or Tele Finland subscription	€ 5,00
• Through self-service	€ 3,00
Changing the Yhteys subscription	€ 5,00
• Through self-service	€ 3,00
Calls exceeding the package (per each starting min)	€ 0,09
Messages exceeding the package, each	€ 0,09
Standard local network rate (per each starting min)	€ 0,09
Messages from Finland to a foreign number inside the EU/EEA area, each	€ 0,09
Messages from Finland to a foreign number outside EU/EEA area, each	€ 0,29

Estimated max. data speed 0.256 Mbit/s

The speed range of incoming traffic is 0.2-2.256 Mbit/s in the 3G and 4G network.

Estimated max. data speed 2 Mbit/s

The speed range of incoming traffic is 0.4-2 Mbit/s in the 3G and 4G network.

Estimated max. data speed 50 Mbit/s

The speed range of incoming traffic is 0.4-40 Mbit/s in the 3G network, and 10-50 Mbit/s in the 4G network.

Estimated max. data speed 100 Mbit/s

The speed range of incoming traffic is 0.4-40 Mbit/s in the 3G network, and 10-100 Mbit/s in the 4G network.

Estimated max. data speed 450 Mbit/s

The speed range of incoming traffic is 0.4-40 Mbit/s in the 3G network, 10-100 Mbit/s in the 4G network, and 10-450 Mbit/s in the 4G+ network.

Other messaging services

Exchange of SIM card

Card exchange/subscription	€ 5,00
through self-service	€ 0,00

Change of subscription number

Change of subscription number	€ 5,00
-------------------------------	--------

Number reservation

Number reservation charge	€ 10,00
---------------------------	---------

Reactivation of a deactivated subscription

Automated reactivation of a subscription deactivated due to an invoice	€ 15,00
--	---------

Reactivation charge of a subscription deactivated due to customer request	€ 15,00
• through self-service	€ 7,50

Quick reactivation of a deactivated subscription	€ 39,00
• through self-service	€ 19,00

VoiceMail

Activation charge	€ 0,00
• through self-service	€ 0,00

Calls to Voice Mail number / min	
• from Telia Mobile Subscriptions	€ 0,17
• from fixed network	
- weekdays Mon-Fri 7.00-17.00	€ 0,24
- other times	€ 0,16

Calls to Voice Mail are subject to a minute-based call charge for each minute or part of minute.

If you are using a call package, calls to Voice Mail are included in the package in Finland and EU/EEA countries.

Telia consumer customers are not charged the international charge on messages left in their Voice Mail when they are abroad. However, calls to the Voice Mail number from abroad to listen to messages are subject to the standard international call charges.

Mobile Certificate

Monthly charge	€ 0,00
SIM card exchange charge	€ 0,00
Activation charge	€ 0,00

The Mobile Certificate is a free-of-charge additional service of a mobile subscription.

Fax

Activation charge	€ 1,93
• through self-service	€ 0,00

Outgoing fax calls are subject to a mobile call charge according to the subscription type.

Search and directory services

Telia 0200 1000 Directory Service

By calling 0200 1000

Call set-up charge	€ 2,50
• Service charge €/min	€ 4,00 + mcc/Inc
• Vehicle registration details	€ 1,50/search

The call charge includes connecting the call and sending the details by text message. When the call has been connected, the normal call rates are applied. If your call is put through to a premium-rate company or service number, the applicable charge for that number applies to the connected call. The details of a maximum of three vehicles (1 vehicle = 1 search) can be disclosed during one call.

By sending a text message to 0200 1000

• A successful search, name and number details	€ 2,00/search
• A failed search, name and number details	€ 0,14/search
• An additional search, name and number details	€ 1,00/search
• Vehicle registration details	€ 3,00/search

Call forwarding

When you activate call forwarding from your phone, the activation is free of charge. Call forwarding/transfer activated through Telia

€ 8,03

Call charges

- Call forwarding in Finland to a Telia mobile phone subscription or a fixed-line subscription is free of charge.
- Call forwarding to mobile phone subscriptions of other operators:
 - the caller pays the call charge between their own subscription and the subscription receiving the call for the call made in accordance to their subscription type
- Call forwarding from Finland to a Telia subscription abroad:
 - forwarding is free of charge to the forwarder. Recipient pays the reception charge.
- Call forwarding from Finland to a number abroad:
 - the forwarder is charged the same price for the forwarded call as when making an international call to the country in question according to Telia's 990 price list.
- Call forwarding from abroad to Finland:
 - unconditional call forwarding to another Telia mobile phone subscription/you own Voice Mail is free of charge to the forwarder. Conditional call forwarding costs the reception charge and the call charge to Finland of the operator in question in accordance with the roaming price list.
- Call forwarding from abroad to abroad:
 - the person making an unconditional call forwarding is charged the Telia 990 call price to the country into which the forwarding was done.

Conditional call forwarding costs the reception charge and the call charge of the operator in question in accordance with the roaming price list.

Multi-SIM

Activation charge	€ 5,00
• through self-service	€ 2,50
Monthly charge	€ 6,90

You can find more information on the Multi-Sim service at telia.fi/multisim

Telia Kamu

Basic charge	€ 1,90/month
Activation charge	€ 0,00
Monthly charge	€ 1,00/Friend number
Subsequent number changes	€ 1,00/connected number
Subsequent number changes through self service	€ 1,00/connected number

Balance and payment services

Balance agreement

Activation and change charge	€ 5,00
• through self-service	€ 0,00
Monthly charge	€ 3,00

Balance Watch

Activation charge	€ 0,00
Monthly charge	€ 0,00

Balance Enquiry

By SMS	€ 0,15
From customer service/enquiry	€ 0,91
On the Internet and via the mobile phone's browser	€ 0,00

Usage limit

Activation charge	€ 0,00
Monthly charge	€ 0,00
Lifting of service barring and changes to the service	€ 0,00

Call itemisation

One-time call itemisation	€ 0,00
Charge for activating continuous call itemisation	€ 0,00
• through self-service	€ 0,00
Invoicing surcharge for call itemisation	€ 0,00

Payer's itemisation

Activation charge	€ 15,00
-------------------	---------

Paper invoice

Delivery charge for paper invoice	€ 3,90/invoice
-----------------------------------	----------------

Electronic invoice

E-invoice	€ 0,00
Email invoice	€ 0,00
Usage on the Internet and via the mobile phone's browser (My Pages)	€ 0,00

Extension on an invoice

Payment agreement through self-service	€ 5,00/payment agreement
Accept message via SMS	€ 0,17/msg
Automated telephone service (0200-622884)	€ 0,17/call + mcc/ Inc
On the Internet and via the mobile phone's browser	€ 0,00
Payment agreement through Customer Service	€ 10,00/payment agreement

Invoice details via SMS

Invoice details automatically to your mobile phone	
Activation charge	€ 5,00
• through self-service	€ 0,00
If the mobile phone invoice is sent only electronically, no activation charge is collected.	

Retrieving payment information for an invoice via SMS from the number 15400	€ 0,17/retrieval
---	------------------

Payment reminder

Usage via SMS - payment reminder management *)	€ 0,17
Use over the Internet	€ 0,00

*) If the customer's mobile phone invoice is only delivered electronically, the management messages of the Payment Reminder service are free of charge.

Top-up voucher

Balance topped up with a voucher lowers the

Call and message prices in the different price categories

Price group	Calls to Finland, to the country of stay, or to countries in price groups 1 or 2: €/min	Calls to countries in price groups 3-5: €/min	Reception of calls €/min	Sending of SMS €/msg
1 & 2	Domestic price*	1,62	Free of charge	Domestic price*
3	0,86	2,99	0,26	0,29
4	2,49	2,99	1,79	0,29
5	2,49	2,99	1,79	0,29

*Calls and messages are charged for in the same way as for a package in Finland or according to usage. Calls exceeding the package are also priced as in Finland.

Surfing abroad

Pricing of surfing in the different price categories

Price group	Price for data	Additional package for the day
1 & 2	Domestic price. See additional information from the subscription-specific price list	-
3	Charge per day 4,99 €/100 MB** Usage below the per-day charge 0,2480 €/MB	4,99 €/100 MB**
4	Charge per day 9,99 €/100 MB** Usage below the per-day charge 0,99 €/MB	9,99 €/100 MB**
5	12,49 €/MB	-

**The charge per day applies from midnight to midnight Finnish time. Extra packages are available until the end of the day Finnish time.

following phone bill or can be used in a Telia Prepaid and Telia Kauppa subscriptions for calls, text messages and surfing. You can either top up talk time on the Internet or get a top-up voucher at an R-Kiosk or Telia Kauppa outlet.

Top-up voucher options	€ 10, € 20, € 30, € 40 and € 50
When topping up over the Internet	€ 10, € 20, € 30, € 40 and € 50
Electronic Top-up Voucher (at an R-kiosk)	€ 10, € 15, € 20, € 30 and € 50
Printed Top-up Voucher	€ 20,00

Call charge transfer

Activation charge	€ 10,00
Monthly charge	€ 1,05/month

Other charges

Early termination charge for fixed-term contract	€ 50,00
(If fixed-term contract Telia Equipment Agreement is terminated, in addition we invoice for the remaining charges for a bundle invoice)	

Customer service service charges

Ordering an account statement	€ 15,00
Proof of payment of invoice	€ 15,00
Change of payer	€ 10,00
Paper invoice, one-time charge/invoice	€ 19,00
IMEI block	€ 15,00

Content services of service providers	see the price list of the service provider
Search word for Telia service text messages	
• list €/search	€ 0,14
• instruction message/message	€ 0,14
Change of number inquiry information/subscription	€ 10,00
PUK code from the customer service	€ 5,00
• through self-service on the telia.fi website	€ 0,00
• through self-service by calling the customer service number 020 690 400	mcc /Inc

Extract from the register of personal data undergoing process

First order	€ 0,00
New order within 6 months	€ 25,00/each

Invoicing surcharge for invoices sent abroad €/invoice	€ 19,00
Copy of an invoice already sent €/invoice	€ 10,00
Payment reminder (excl. tax) (plus potential other collection costs)	€ 5,00

Payment agreement through the customer service €/payment agreement € 10,00
It is also possible to conclude a payment agreement for an invoice/invoices as self-service by SMS or on the Internet (telia.fi/laskuarkisto)

Payment agreements made

through self-service €/payment agreement € 5,00
€ 0,17/message is also charged for the ACCEPT
message for an agreement concluded by SMS.
When concluded via the automated telephone service
(0200 622 884), € 0,17/call + mobile phone charge/
local network charge is also charged. When concluded
over the Internet, a data transfer charge is charged
in accordance with the data transfer service of the
subscription

Change to invoicing period € 10,00

An annual penalty interest is charged on late
payments as of the invoice due date. The annual
penal interest according to the Interest Act is the
valid reference rate set by the Bank of Finland
plus 7 percent.

The length of the invoicing period is one month.
A new invoicing period always begins on the same
day each month (e.g. begins on the 8th day of
the month and ends on the 7th day of the next
month). The first invoicing period can be longer or
shorter. The monthly charge is not invoiced for the
subscription's activation month with the exception
of, for example, call and SMS packages, where
the monthly charge is also invoiced for the acti-
vation month. The share of any unused calls and/
or text messages included in the subscription's
monthly charge/packages will not be reimbursed
to the customer. For a customer relationship
lasting less than one month, one monthly charge
is collected. No invoice is sent during the invoicing
month, if the total of a paper invoice is less than €
20 or the total of an electronic invoice is less than
€ 10. In such cases, the amount is carried over to
the next month's invoice.

Call packages are charged by the second. In
subscriptions charged by the minute, calls are
charged for each beginning minute. Minutes
exceeding a call package are always charged by
the minute for each beginning minute.

Telia Turvapaketti

for 25 devices € 6,90/month
Additional information: telia.fi/turvapaketti

Barring functions and other restrictions

Activation charge	€ 0,00
Change charge	€ 5,00
Through self-service	€ 0,00

- Barring of outgoing and/or incoming text messages
- Barring of outgoing calls and text messages while abroad
- Barring of the use of foreign networks
- Barring of data transfer while abroad
- Barring of multimedia messages
- Barring of Internet traffic
- Entertainment, information, service and adult-entertainment number bar
- Entertainment, information, service and adult-entertainment message bar
- Calling line identification restriction
- Barring of outgoing and incoming text messages in foreign networks

International calls

When calling to abroad, Telia subscription customers will be charged an international call charge according to 990 pricing without a mobile phone fee. Customers of other operators placing calls with the 990 prefix will be charged the mobile call charge according to their subscription type and the international call charge according to 990 pricing. The mobile call charge is the same as the call charge in Finland. When placing video or satellite calls to abroad, the international call charge of the selected operator and the mobile call charge valid at that time will be charged.

By selecting the international prefix 00 or + (from a mobile phone) without a carrier ID, the calls are automatically routed to the 990 network.

The subscription also includes normal-rate calls and messages from Finland to Sweden, Norway, Denmark, Estonia, Latvia and Lithuania (not to service numbers or premium numbers). Please note that the pricing for these countries applies only when using the following international prefixes: +, 00 or 990.

Mobile phone abroad

Calls and text messages abroad

The Yhteys subscriptions work in the EU/EEA area at domestic prices. The limitations related to data use are presented in the table of the price list. Receiving text messages is free of charge everywhere in the world.

In the EU/EEA area (price categories 1 and 2), the minimum charge for calls placed to Finland, the country of stay or other EU/EEA countries is the charge for 30 sec. After this, a per-second charge is applied. In price categories 3, 4 and 5, calls are charged per 30 seconds. Receiving calls in the EU/EEA area is free of charge, whereas in price categories 3, 4 and 5, calls are charged per 30 seconds.

The prices apply to normal-rate calls and messages, not to premium-rate calls or messages such as calls to service numbers. Multimedia messages are charged according to the volume of data transmitted and the data transmission charges.

Please note that abroad, the price for calling to local service numbers may vary from operator to operator, even when calling to the same service number, and calls are charged according to the price list provided to Telia by the local operator. In addition, service numbers that are offered free of charge to locals are not necessarily free of charge for Telia's customers.

Data transfer in the EU/EEA area (price category 1 and 2)

Yhteys subscriptions include data transfer in the EU/EEA area. See more in the subscription-specific price list

Data transfer in price category 3 countries

Price group 3 countries are subject to charge per day. Data transfer costs €0.2480 per MB until the per-day charge is reached during calendar day (from midnight to midnight Finnish time). The charging interval is 1 KB.

Once the daily quota has been reached, you can order additional packages. Additional packages are charged for in full when they are ordered. The additional package remains valid until the end of the day (Finnish time).

Data transmission in countries of price category 4

A charge per day is applied in the countries of price category 4. Data transmission costs €0.99/MB until the per-day charge is reached during a calendar day (from midnight to midnight Finnish time). The charged unit is 50 kB.

Once the daily volume has been reached, you can order extra packages. Extra packages are charged for in full when they are ordered. The extra package remains valid until the end of the day (Finnish time).

Data transmission in countries of price category 5

In the countries of price category 5, data transmission costs €12.49/MB, and the charged unit is 50 kB.

Price category 1:

Sweden, Norway, Denmark, Estonia, Latvia, Lithuania

Price category 2:

Netherlands, Belgium, Bulgaria, Spain, Gibraltar, Guadeloupe, Ireland, Iceland, Great Britain incl. Northern Ireland, Italy incl. San Marino and the Vatican, Austria, Greece, Croatia, Cyprus, Liechtenstein, Luxembourg, Malta, Isle of Man, Martinique, Portugal, Poland, France, French Guiana, Réunion, Romania, Germany, Slovakia, Slovenia, Czech Republic and Hungary

Price category 3:

Andorra, Belarus, Faeroe Islands, Greenland, Guernsey, Isle of Man, Jersey, Monaco, Montenegro, Russia, Switzerland, Thailand, Turkey, Ukraine

Price category 4:

Argentina, Australia, Brazil, Canada, Chile, China, Columbia, Ecuador, El Salvador, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Macao, Malesia, Mexico, Nepal, Nicaragua, Panama, Peru, Philippines, Puerto Rico, Singapore, South Africa, South Korea, Taiwan, Uruguay, Vietnam, United Arab Emirates, United States

Price category 5

Afghanistan, Airplanes, Albania, Algeria, Angola, Anguilla, Antigua and Barbuda, Armenia, Aruba, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belize, Bermuda, Bhutan, Bolivia, Bosnia and Herzegovina, Botswana, British Virgin Islands, Brunei, Burkina Faso, Burundi, Cambodia, Cameroun, Cape Verde, Cayman Islands, Central African Republic, Chad, Costa Rica, Cruise Ships, Cuba, Democratic Republic of the Congo, Djibouti, Dominica, Dominican Republic, Egypt, Equatorial Guinea, Ethiopia, Falkland Islands, Fiji, French Polynesia, Gabon, Gambia, Georgia, Ghana, Greenland, Grenada, Guatemala, Guinea, Guinea-Bissau, Guyana, Haiti, Iran, Iraq, Ivory Coast, Jamaica, Jordan, Kazakhstan, Kenya, Kyrgyzstan, Kosovo, Kuwait, Laos, Lebanon, Liberia, Libya, Madagascar, Macedonia, Malawi, Maldives Islands, Mali, Morocco, Mauritania, Mauritius, Moldova, Mongolia, Montserrat, Mozambique, Myanmar, Namibia, Nauru, Netherlands Antilles, New Caledonia, New Zealand, Niger, Nigeria, Oman, Pakistan, Palestine, Papua New Guinea, Paraguay, Qatar, Rwanda, Saint Kitts and Nevis, Saint Lucia, Saint Martin, Saint Vincent and the Grenadines, Samoa, Saudi-Arabia, Senegal, Serbia, Seychelles, Sierra Leone, Sri Lanka, Sudan, Suriname, Swaziland, Syria, Tajikistan, Tanzania, Togo, Tonga, Trinidad and Tobago, Tunisia, Turkmenistan, Turks and Caicos Islands, Uganda, Uzbekistan, Venezuela, Yemen, Zambia, Zimbabwe