

TELIA YHTEYS KOTIIN PRICE LIST



Telia Yhteys kotiin is a high-quality, super-fast broadband service that provides unlimited web access to all the connected devices in your home. It allows you to play games on the Internet and work from home, and it brings you a high-quality movie and video experience. The Internet access is easy to set up, but if you need help, Telia Helppi will assist you. In case of malfunction, a replacement connection will be provided free of charge.

Telia Yhteys kotiin upwards from € 27,90/mth
M, L, XL and XXL (16–1,000 Mbit/s)
The best benefits in 24-month agreements, but
affordable also without a fixed-term agreement
Check the availability and price at telia.fi

One-time charges

One-time charges for subscriptions and services
as of 1st March 2016.

Transfer of subscription € 0,00
Transfer of subscription free of charge once a year in
connection with a removal.

More frequent subscription
transfer € 10,00

Change of payer € 15,00
• Through self-service € 0,00

Change of owner € 10,00

Change of user € 0,00

Change of subscription type € 0,00
Note: The price applies to changes between fixed
broadband (ADSL/Fibre/Cable) accesses.

Data transmission rate upgrade € 0,00

Data transmission rate downgrade € 15,00

Change of password € 0,00

Payment agreement on invoice € 10,00
• Through self-service € 5,00

Invoice copy from customer service
€ 15,00/invoice

Invoice copy via self-service € 5,00/invoice

Change of invoicing group € 15,00

Change to invoicing period € 15,00

Basic charge for closed subscription € 19,00
A subscription may be closed once in a calendar year,
for 1–3 months at a time Does not apply to fixed-term
agreements

Reopening of a closed subscription € 19,00
Charged when a closed subscription is reopened
automatically.

Quick opening of a closed subscription € 39,00
Charged when a closed subscription needs to be
opened immediately.

Fee-based installer's visit € 100,00
Charged from the end user, if a broadband delivery
check or troubleshooting shows that the fault is in
the end user's equipment (modem, computer) or in
internal network

Customer service's processing charge € 15,00

Connection charges

Yhteys kotiin € 129,00
Yhteys kotiin mobiili € 0,00

Subscription charge € 1 090,00

A subscription charge will be charged from the end
user when a property or building is connected to
Telia's communications network. The subscription
charge will be charged every time a site is connect-
ed. In other words, it also has to be paid if the site
has been connected before but is disconnected at
the time the order is submitted. The subscription
charge will also be invoiced if the customer wants to
connect another building on the same property. The
subscription charge also includes network construc-
tion outside the customer's site, but no more than 100
m from the nearest network access point. In addition
to the subscription charge indicated in the price list,
Telia is entitled to charge the customer a separate,
case-specific construction charge for the portion
exceeding the above 100 m. The construction charge
is determined by the actual costs, based on the offer
made by Telia and accepted by the customer. The
customer should check with the tax authority whether
the installation-related part of the charge (€ 470) is
eligible for a domestic help credit according to current
taxation practice

Other charges

Paper invoice

Paper invoice sent by mail € 2,90

Email invoice

Invoice sent by email € 0,00

Internet Assistant

Internet Assistant is free of charge to broadband
customers free of charge.

Email

As a Yhteys kotiin customer, email service is avail-
able to you. Number of mailboxes: 5

Additional mailboxes € 2,08/mth
The size of add. mailboxes is 500 MB/each.

Add. mailbox volume € 1,51/mth
The additional mailbox volume is 500 MB.

Email forwarding
to a mobile phone € 0,09/message

Extract from the register of personal data under- going process

First order € 0,00

New orders within 6 months € 25,00/kpl

Home Fibre

Detached houses:
subscription charge and installation charge
€ 1 090,00

Semi-detached houses:
subscription charge and installation charge
€ 1 090,00

In semi-detached houses, each flat needs to be
ordered a separate.

Home Fibre. In addition, a surcharge based on a site
survey may become payable, if laying the fibre optic
cable in the area requires separate actions. For more
information, please refer to the Pientalorakentajan
tietoliikenneopas (in Finnish only)

Payment reminder (excl. VAT) € 5,00
(plus potential other collection costs)