

Telia Haittasivuvahti service description

This service description tells you what your service contains. The service description is part of your Haittasivuvahti (Harmful Site Guard) agreement.

General description

Haittasivuvahti (Harmful Site Guard) is a supplementary service offered by Telia to its consumer customers that enhances online safety by blocking access to known harmful websites. The purpose of the service is to reduce the risk of becoming a victim of fraud, phishing or malware while browsing the web.

Haittasivuvahti operates on Telia's mobile network and does not require the installation of separate applications or software on the terminal device. The service is also available abroad when the subscription is used on Telia's mobile network.

The service is subscription-specific and applies to all network traffic via that subscription. Haittasivuvahti is available for selected Telia subscriptions.

Activation and deactivation

Haittasivuvahti is pre-enabled on new subscriptions when available. For existing subscriptions, Haittasivuvahti can be enabled in the Minun Telia service at telia.fi (in Finnish), provided that the service is available for the subscription in question. Once the service is activated, access to known harmful websites will be automatically blocked.

If you wish, you can disable the service in Minun Telia at telia.fi (in Finnish). In this case, access to known harmful websites will no longer be blocked. Disabling the service may also require restarting the device or switching it to airplane mode and back.

Limitations

Haittasivuvahti is based on continuously updated information about websites identified as harmful. However, when using the service, it cannot be guaranteed that all harmful websites will be identified or blocked. When using the Internet, it is always recommended that users exercise their own judgement and caution.

Haittasivuvahti only works on Telia's mobile network. If the device is used on a public Wi-Fi network, for example, the service will not be available. When using mobile broadband, the service protects all devices using that connection.

The service may not be able to block websites that open in application-internal browsers. In addition, harmful content may appear in search engine image and video previews, even if access to the actual website is blocked. The service requires the use of Telia's name servers (DNS). If your device or security application uses traffic encryption or control functions, such as a VPN connection, a separate DNS server or IP address masking, Haittasivuvahti may not be able to protect your network traffic.

Invoicing

Haittasivuvahti is subject to a monthly charge and a connection charge in accordance with the price list valid at any time. The service may also be included free of charge in certain Telia subscriptions.

Processing of personal data

In order to provide the service, data is processed about domain names that have been identified as harmful and that the connection has attempted to open. Haittasivuvahti does not collect information about other web browsing or services used. The local DNS servers used by the service are located in Finland.

Further information on the processing of personal data is available in Telia's privacy statement and in any service-specific privacy policies. Both are available at telia.fi/tietosuoja (in Finnish).

Other terms

In addition to the terms and restrictions provided in the order confirmation and this service description, the service is subject to Telia's general delivery terms for consumer customers, which can be found at <https://www.telia.fi/toimitusehdot-ja-palvelukuvaukset> (in Finnish).