

# TELIA TV AND CABLE TV PRICE LIST



Telia TV's offering includes a huge number of TV channels, channel packages and movies that you can watch wherever you are. The service includes devices you need for surfing on the sofa, and the mobile service works in your phone, tablet and computer.

## Telia TV with broadband

### One-time charges

Delivery charge for the service and devices	30.00 €
Hard disk for a digital STB (compatible with models 1853 and 2853)	120.00 €
Replacement of a broken or lost digital STB	99.00 €
Replacement of a broken or lost service router	99.00 €
Replacement of a broken or lost digital STB with a hard disk	199.00 €
Replacement of remote controls (model 4320)	29 €
Replacement of remote controls (other models)	19 €
Replacement of a power source	19.00 €
Wireless transmitter between the router and digital STB	120 €
Reminder charge	5.00 €
Payment plan through customer service	10.00 €
Payment plan through self-service	5.00 €
Paper invoice sent by mail	4.90 €/invoice
Monthly charge for Telia TV	10.00 €
Recording service	6.50 €/mth
Transfer of subscription	0.00 €
Transfer of subscription free of charge once a year in connection with a removal.	
More frequent subscription transfers	10.00 €
Does not apply to a Telia Broadband Wireless subscription.	
Change of payer	10.00 €
• Note: Through self-service	0 €
Change of owner	10.00 €
Change of user	0.00 €
Change of subscription type	0.00 €
Note: The price applies to changes between fixed broadband subscriptions (ADSL/Fibre/Cable).	
Data transmission rate upgrade	0.00 €
Data transmission rate downgrade	15.00 €

Change of password	0.00 €
Payment agreement on invoice	10.00 €
• Note: Through self-service	5.00 €
Invoice copy from customer service	4.90 €/invoice
Change of invoicing group	10.00 €
Change to invoicing period	10.00 €
Basic charge for a closed subscription	19.00 €
A subscription may be closed once in a calendar year, 1 to 3 months at a time. Does not apply to fixed-term agreements.	
Reopening of a closed subscription	19.00 €
Charged when a closed subscription is reopened automatically.	
Quick opening of a closed subscription	39.00 €
Charged when a closed subscription needs to be opened immediately.	
Fee-based installer's visit	99.89 €
Charged from the end user, if a broadband delivery check or troubleshooting shows that a fault is in the end user's equipment (modem, computer) or in internal network.	
Customer service's processing charge	15.00 €
Service set-up change	129.00 €

## Other charges

<b>Paper invoice</b>	
Paper invoice sent by mail	4.90 €/invoice
<b>Email invoice</b>	
Invoice sent by email	0 €
<b>Telia Helppi support service</b>	
Service call charge €2.25/min + lcl nw chg/mob. call chg. Read more about the service at telia.fi/helppi	
Payment reminder (excl. VAT) (plus potential other collection costs)	5.00 €
<b>Extract from the register of personal data undergoing process</b>	
First order	0,00 €
New orders within 6 months	25,00 €/kpl

## Telia TV mobile access

Download a free app and pay only for the content you order	0 €
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## Cable TV

### One-time charges

Cable card	
Delivery charge for a cable card	12.00 €
Monthly charge for a cable card	
Invoicing period 6 months	3.50 €/mth
Replacement of a lost cable card	20.00 €
Reopening of a closed cable card	15.00 €
Additional card	1.75 €/mth
Rent for a cable card reader (Civ1 module)	4.99 €/mth
CI+ cable card reader	79 €
Paper invoice sent by mail (customers with only a basic Cable TV subscription)	0.00 €/invoice
Paper invoice sent by mail (customers with Cable Card and pay-TV services)	4.90 €/invoice
Service set-up charge for a basic Cable TV subscription	139.00 €
Reconnection of a subscription	139.00 €
Monthly charge for detached houses	13.65 €/mth
Monthly charge for semi-detached houses	24.90 €/mth
Monthly charge for housing companies	according to offer
Transfer of right of use of the Cable TV service	10.00 €
Paper invoice sent by mail (customers with only Cable TV basic subscription)	0.00 €