

# TELIA YHTEYS KOTIIN PRICE LIST



Telia Yhteys kotiin is a high-quality, super-fast broadband service that provides unlimited web access to all the connected devices in your home. It allows you to play games on the Internet and work from home, and it brings you a high-quality movie and video experience. The Internet access is easy to set up, but if you need help, Telia Helppi will assist you. In case of malfunction, a replacement connection will be provided free of charge.

Telia Yhteys kotiin upwards from € 27,90/mth M, L, XL and XXL (16–1,000 Mbit/s) The best benefits in 24-month agreements, but affordable also without a fixed-term agreement Check the availability and price at telia.fi	Charged when a closed subscription is reopened automatically.	Invoice sent by email € 0,00
<b>One-time charges</b>	Quick opening of a closed subscription € 39,00 Charged when a closed subscription needs to be opened immediately.	<b>Internet Assistant</b> Internet Assistant is free of charge to broadband customers free of charge.
Transfer of subscription € 0,00 Transfer of subscription free of charge once a year in connection with a removal.	Fee-based installer's visit € 100,00 Charged from the end user, if a broadband delivery check or troubleshooting shows that the fault is in the end user's equipment (modem, computer) or in internal network	<b>Email</b> As a Yhteys kotiin customer, email service is available to you. Number of mailboxes: 5
More frequent subscription transfer € 10,00	Customer service's processing charge € 15,00	Additional mailboxes € 2,08/mth The size of add. mailboxes is 500 MB/each.
Change of payer € 10,00 • Through self-service € 0,00	<b>Connection charges</b> Yhteys kotiin € 129,00 Yhteys kotiin mobiili € 0,00	Add. mailbox volume € 1,51/mth The additional mailbox volume is 500 MB.
Change of owner € 10,00	Subscription charge € 1 090,00	Email forwarding to a mobile phone € 0,09/message
Change of user € 0,00	A subscription charge will be charged from the end user when a property or building is connected to Telia's communications network. The subscription charge will be charged every time a site is connected. In other words, it also has to be paid if the site has been connected before but is disconnected at the time the order is submitted. The subscription charge will also be invoiced if the customer wants to connect another building on the same property. The subscription charge also includes network construction outside the customer's site, but no more than 100 m from the nearest network access point. In addition to the subscription charge indicated in the price list, Telia is entitled to charge the customer a separate, case-specific construction charge for the portion exceeding the above 100 m. The construction charge is determined by the actual costs, based on the offer made by Telia and accepted by the customer. The customer should check with the tax authority whether the installation-related part of the charge (€ 470) is eligible for a domestic help credit according to current taxation practice	<b>Extract from the register of personal data undergoing process</b> First order € 0,00 New orders within 6 months € 25,00/kpl
Change of subscription type € 0,00 Note: The price applies to changes between fixed broadband (ADSL/Fibre/Cable) accesses.		<b>Home Fibre</b> Detached houses: subscription charge and installation charge € 1 090,00
Data transmission rate upgrade € 0,00		Semi-detached houses: subscription charge and installation charge € 1 090,00
Data transmission rate downgrade € 15,00		In semi-detached houses, each flat needs to be ordered a separate.
Change of password € 0,00		Home Fibre. In addition, a surcharge based on a site survey may become payable, if laying the fibre optic cable in the area requires separate actions. For more information, please refer to the Pientalorakentajan tietoliikenneopas (in Finnish only)
Payment agreement on invoice € 10,00 • Through self-service € 5,00		Payment reminder (excl. VAT) € 5,00 (plus potential other collection costs)
Invoice copy from customer service € 10,00/invoice	<b>Other charges</b>	
Invoice copy via self-service € 5,00/invoice	<b>Paper invoice</b> Paper invoice sent by mail € 3,90	
Change of invoicing group € 10,00	<b>Email invoice</b>	
Change to invoicing period € 10,00		
Basic charge for closed subscription € 19,00 A subscription may be closed once in a calendar year, for 1–3 months at a time Does not apply to fixed-term agreements		
Reopening of a closed subscription € 19,00		